

# The Inn At Wolftever Doggie Daycare

## "The Rules & General Information"

Our goal at the Inn At Wolftever Daycare is to provide a fun, safe, and stimulating social environment for dogs. To ensure the health and safety of all our guests, we ask that you adhere to the following **rules and regulations.****Please read and sign.**

### Rules For Dog Owners

- Hours of Operation for daycare- 7 AM to 6:30 PM ~Monday-Thursday
  - 7 AM to 5:30 PM on Fridays
- \* Morning drop off time- 7:00 AM to 9:00 AM
- \* Pick-up time - 5 PM to 6:00 PM, 4:00 PM to 5:00 PM on Fridays
- \* If your dog is brought late- They will not be introduced to “the pack” until nap time is over at 2:00 PM (late introduction can cause problems in the “dog pack”)
  
- \* Owners must complete the daycare application and sign releases before dog(s) can be admitted to daycare.
  
- \* You must have an evaluation day **scheduled** for the first time at daycare.
  
- \* All dog owners must certify that their dogs have not harmed or shown any aggressive or threatening behavior toward people or other dogs. Dogs must be well socialized.
  
- \* Proof of vaccinations are required.
  
- \* Dogs must be dropped off and picked up within the hours stated above.
  
- \* Dogs must be on a leash at all times during drop off and pick up.
  
- \* We understand emergencies will occur, however we do not encourage late pick up. We require that owners contact us at 423-344-1913, should an emergency arise. We reserve the right to assess a \$5.00 charge for every 15 minutes after 6 PM and overnight boarding after 6:30 PM, 5:30 PM on Fridays. There will be a minimum charge of \$23.00 a night.
  
- \* For liability reasons, we cannot allow owners in the daycare area during normal

daycare hours. If you just want to watch your dog in daycare, please view our webcams.

\* Daycare is by reservation only. Priority is given to regular daycare attendees. Cancellations with less than 24 hour notice will be charged full fees.

## Rules For Dogs

\* All dogs must be a minimum of 12 weeks old prior to admission of daycare.

\* Puppies must have had at least their second set of vaccinations prior to admission.

\* All dogs must be current on all vaccines or have appropriate vaccine titers, and all documentation must be presented prior to daycare evaluation.

\* All dogs must be spayed or neutered by 7 months of age or will not be allowed to continue in daycare. (The Inn At Wolftever will not assume responsibility for unplanned pregnancies!)

\* During the evaluation and while in daycare, the following will be considered:

- \* Temperament and social skills
- \* Ability to play in a large group
- \* Excessive barking
- \* Any problem with separation anxiety
- \* Any aggression

\* All dogs must be clean and in good health.

\* We recommend all dogs be on current flea protection. We will require a Capstar upon entry if fleas are found. (A \$6.00 charge will apply)

\* Please DO NOT BRING YOUR DOG TO DAYCARE if they are not well.

\* If your dog becomes ill or has diarrhea, they will be removed to a private area for health and safety of all and we will contact you to pick them up.

\* Collars with an identifying name tag must be worn at check-in. Dogs must wear "quick release" collars. No choke collars allowed.

## General Information

**What is the daily routine?**

**7 AM to 9 AM- Drop off time! Don't be late or your pooch will have to wait.**

9 AM to 12 PM- Play time

12 PM to 2 PM- Relax and nap time  
2 PM to Close- Playtime and pick up.

### **Your first visit**

You will have a scheduled evaluation day. This is where you will drop off your dog for the day.

The Inn At Wolftever requires every dog to go through an evaluation process. Doggie daycare can be a very stimulating environment, more than some dogs can handle. For this reason, we screen your dogs suitability as a pack member and realize that some dogs will be better suited to alternative environments. All dogs must pass a temperament test to assure that they are both dog, and people friendly. It is important for the health and safety of all concerned that the dogs attending daycare do not have aggressive tendencies, show excessive shyness, are toy possessive, are overly protective of territory, or are stressed easily in new situations.

The Inn at Wolftever believes in the physical and mental benefits of doggie daycare, but we also realize that doggie daycare and The Inn may not be the best option for your pal.

Here are a few things to expect when you get home from your first few visits at daycare...

- **Exhaustion-** All the running, jumping, wrestling, and playing can wear your dog out. It often takes several visits for dogs to learn how to pace themselves. First timers may require a two to three day recovery.
- **Sore Muscles-** Most dogs are having such a good time, they never stop to rest. Overtime, they will get stronger and in better shape. Your dog may seem stiff and sore after the first few visits. Please let your dog rest.
- **Sore Pads-** Running and playing with new pals all day can be rough on your dog's feet. The pads may get worn or abraded. This will go away as the pads toughen over time.
- **Damp or dusty coats-** Your dog's coat may be damp on wet days or from playing in our inground pool. It can take a while for long or thick coated dogs to dry.
- **Experiences-** While some dogs are worried about new places and experiences, your dog will be more enthusiasm to enter the group will grow as they become familiar with the schedule, staff, and other daycare dogs!
- **Thanks Mom and Dad-** Expect to see a tired and happy dog who has made new people and doggie friends. Your dog's smiling face and wagging tail will be telling you "Thanks for bringing me to The Inn!"

### **Evaluation**

On evaluation day your dog will be tested for attitude and human handling. This includes all four paws being picked up, petting all over your dog's body, a big restraint hug, teeth and ear check, and to see how comfortable your dog is with this kind of touch both physically and emotionally. Your dog will be introduced to each dog in the existing pack one at a time. They will then be introduced to 2, then 3, and so on, increasing the number of dogs with their comfort level.

**Please be aware that minor dog injuries are inevitable at daycare.** Dogs use their mouths and paws to grab at and play with each other and to steal toys from one another. They use their teeth to nip and chew each other's cheeks and necks in play. Occasional scrapes, nicks, and even punctures are going to happen. **If you are not comfortable with your dog engaging in play and the risks associated with such activity, daycare is not a good option for your pet.** We at The Inn At Wolftever diligently watch over play time and maintain a strict temperament screening process in order to prevent possible disagreements. We think the benefits of doggie daycare far exceed the downfalls and that's why we're here. Please help us anticipate and avoid problem dogs and behaviors.

In the event a health emergency arises, you will be notified immediately. The pet will be treated at Wolftever Pet Hospital at the owners expense.

Dogs come to daycare to have fun, but in order to maintain a safe environment, they also need to play by the rules we set for them. We believe that it is important for dogs to have structure in their play time, and not think they can do what they want, when they want, or how they want. Through the use of basic command practice and positive reinforcement methods, the dogs learn that good behavior brings good rewards (play, treats, verbal and physical praise). We have found that by using positive reinforcement methods, the dogs actually want to learn and are eager to please us. While appropriate behaviors are reinforced, inappropriate behaviors are disciplined, through the use of time outs or loss of play. By consistently applying these techniques, we can help ensure that every dog had a fun and safe experience while at daycare.

**Please keep in mind**

Not all pets are candidates for doggie daycare. Some pets do not do well in this environment. Please do not take this personal as this by no means states that you have a "bad dog". Our primary concern is for the well being of our guests by providing a positive environment.

I have read this form and understand the rules and regulations of The Inn At Wolftever and that there are risks associated with doggie daycare.

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Signature

Date

